

## How To Evaluate Your CFO

Middle market CEOs are often in a difficult position. They have grown their companies successfully, and their management team in sales and marketing and production are top notch. Now they need a real chief financial officer, the missing link in the team, the chair perhaps occupied by a long-time employee who has risen to the position of controller, at least in name.

The CEO knows they need more. Yet they often are not experienced enough in working with CFOs to know how to evaluate financial officers during the hiring process, or during actual performance on the job. Learning by trial-and-error is a very costly process, and most would prefer to learn from others' experiences whenever possible.



The National Association of Corporate Directors surveyed a cross section of their members awhile back to find out how they felt about CFOs and their role in organizations. We think you'll find the results helpful in your own assessment. The survey contained just 3 questions:

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finance. This new and significantly expanded revision includes a wealth of new material, following on

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Gene brings his extensive financial management acumen and plain language writing style to the world of personal finance with *Financial Mastery for the Career Teacher,* Corwin Press



Corwin Press 2010. Written at the urging of an **Survey Question 1**) From the Board's perspective, what are the skills and qualities you value most highly in a CFO? The principal answers, in ranked order: integrity (including candor, honesty and independence), communication skills, financial skills, team skills, strategic vision, and positive relationships with the financial community.

**Survey Question 2)** What skills and qualities are most often lacking in the CFO? The principal answers: comprehensive knowledge of the business, strategic vision and skills, communication skills, people skills, independence, and management skills.

**Survey Question 3)** What are the most critical roles of the CFO? The principal answers: evaluate and communicate results, manage financial health of the organization, understand and participate in strategic planning, ensure accuracy of reporting and ethical compliance, act as business partner/advisor to the CEO, and challenge management appropriately.



What about CEO views on the same subject? Turns out these results were not much different from a survey of CEOs by the same group. If you believe the findings are valid (and we do), then let us ask CEO readers 3 questions of our own:

**Our Question 1**) Do you actively and specifically take these or similar factors into account when you assess your CFO's performance for your organization, or when you are in the market to hire such a person?

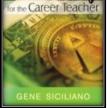
**Our Question 2)** Do you feel comfortable evaluating your CFO in such areas as financial skills, strategic planning leadership, and ability to ensure accuracy of reporting?

**Our Question 3)** Do you permit, in fact require, your CFO to function with independence, challenging management when the CFO considers it appropriate, without exacting a price for not

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